

“Nestle Walmart + Rewards Program”

Frequently Asked Questions

About the Promotion:

What do I receive for making a qualifying purchase?

Qualified consumers will receive a reward redeemable for a free month of Walmart + (up to \$12.99 value) by email with the purchase two (2) qualifying Starbucks® and two (2) qualifying Perrier® products in one transaction or multiple transactions between 2/15/21 and 4/4/21. Please note: All qualified purchases will be tracked on Account established per consumer on Promotion Website. Consumers will be required to redeem the 14-digit code once you reached the threshold. The Reward will not be automatically sent when the threshold is met.

What are the participating products for this promotion?

[Click here for a list of participating products](#)

What are the effective dates of this program?

Promotion runs 2/15/21 and 4/30/21. These dates are subject to change.

What retailers are running this offer?

Only Walmart is running this offer. Purchases must be made at Walmart retail locations or on Walmart.com.

Can my qualifying purchase be made over multiple shopping trips?

Yes. Qualifying purchases can be made in multiple transactions. Multiple, unique receipts can be uploaded to your account for tracking.

Are there any limits for participation?

There will be a maximum limit of 8500 Promotional Code submissions in total for this promotion. After this volume is depleted, any remaining submissions will not be processed, and additional Promotional Codes will NOT be distributed.

Can my purchases be made at different Walmart stores?

Yes, qualifying purchases can be made at any Walmart store or on Walmart.com.

I have a question about submitting my receipt. Who can I contact?

You can contact Customer Care for this program via email, by sending an email to customerservice@tpgny.com.

How will I receive my reward?

The reward will be sent via email to qualifying shoppers once the threshold is met and the 14-digit code is redeemed online at www.fizzandflavor.com/redeem.

Where can I find more details about this program?

To find more information about this program visit www.fizzandflavor.com

What mobile devices work with this program?

You may take the picture of your Walmart receipts with any camera or camera-enabled mobile device. Then, you may use your mobile phone, tablet, or laptop computer to upload the image of the receipt for validation, by logging into your account on www.fizzandflavor.com. Once logged in, you will have the opportunity to submit one (1) receipt at a time. Only one (1) receipt may be processed at a time.

Does this offer only work with certain web browsers?

This offer works on Chrome, Microsoft Edge, Safari and Mozilla Firefox.

Why do I need to create an account?

You need to create an account to upload Walmart receipts for validation, to track your purchases to reach the threshold to qualify for the program offer, and to receive your reward.

About Qualifying Purchases:

What are the qualifying products for this campaign?

[Click here for a list of participating products](#)

How many Starbucks® and Perrier® products do I need to buy to qualify for this promotion?

You must purchase two (2) qualifying Starbucks® and two (2) qualifying Perrier® products.

Do I have to purchase multiple Starbucks® and Perrier® products to qualify or does a purchase of one product count, as long as the purchase requirement matches the amount requested by the program?

As long as the quantity requirement is met you may purchase one or multiple products.

Personal Information Questions:

Do I have to give any personal information to redeem this offer? If so, what specific information is required?

We will need: Name, Email Address and Phone Number.

Are there any legal commitments involved in this program on the part of the shopper?

The shopper must purchase two (2) qualifying Starbucks® and two (2) qualifying Perrier® products at Walmart or on Walmart.com to qualify for this program.

Do I need to turn off firewalls or virus protection programs to participate in the program?

No, firewalls do not need to be turned off for participation.

Do I have to register in order to participate?

Yes, registration is required to track your receipts and purchases towards the purchase threshold. Registration is necessary even if you qualify in a single purchase.

Do I have to agree to Terms of Service before proceeding in this offer?

Yes, you must agree to Terms of Service to participate in this offer.

Submission Questions:

What happens if I lose my original receipt? Can I use a copied receipt?

No copies or facsimiles will be accepted.

Where do I mail my qualifying receipt for this program?

All receipts must be uploaded through the promotion website. However, if you try unsuccessfully to upload a single receipt three (3) times and it cannot be read by the receipt-validation system, you will have the opportunity to send the original receipt, via US mail, for validation. The original receipt should be sent to: Nestle Walmart+ Rewards Program c/o TPG Rewards 19790 W. Dixie Highway #808 Aventura FL 33180. All mail must be postmarked by 4/18/21.

How can I participate in the offer?

You must create an account and upload your receipt through the Nestle Walmart+ Loyalty Website (www.fizzandflavor.com) to submit photo(s) of your receipt(s) and to track your purchases. Once you reach the promotion threshold you will be sent via email a 14-digit code to go to www.fizzndflavor.com/redeem to get your reward.

What is the last day to upload my qualifying receipt?

Completed requests must be submitted online via upload to the website by 4/18/21. This date is subject to change.

How many times can I qualify for the offer?

You may accumulate four (4) qualifying products during the program. As such, you may receive one (1) \$13.00 reward during the promotional period. Limit one (1) \$13.00 reward per name, family, address, or household.

How are multiple submissions of the same receipt handled?

Multiple submissions of the same receipt will not be accepted. If multiple submissions of the same receipt are sent in for validation, you will receive a bounce-back message indicating that the receipt is not valid and your receipt will not be validated. Each unique receipt can only be submitted once.

How can I follow up to see if my request is in process or find out when I will get my reward with purchase?

If you have submitted a receipt, please give it up to 24 hours to be processed. To follow up on the status of your request please email customerservice@tpgny.com

Photo Questions:

Can multiple receipts be photographed for redemption at the same time?

No, each image can only contain one receipt image. Each image should be submitted separately once the previous image is validated.

What do I do if the program does not recognize my receipt, even if it has never been redeemed before?

If the receipt is not recognized by the system, the system will send you a message, which will provide you with the information to mail in your Walmart receipt, to:

Nestle Walmart+ Rewards Program c/o TPG Rewards 19790 W. Dixie Highway #808 Aventura FL 33180.

What part of the qualifying receipt should be photographed for redemption?

You will need to take a photo of your entire receipt. Here are some tips on taking a good picture: VERY IMPORTANT: Include the following in the picture of your receipt:

- Retailer's Name/Logo
- Starbucks® and Perrier® products purchased
- Date and Time of transaction
- Total Amount purchased
- Flatten the receipt and take a clear photo.

Review the image quality before submitting. Please check that the image is clear. If receipt is too long please fold the receipt so that the Starbucks® and Perrier® products are clearly visible, along with the retailer's name/logo, date and time of transaction, and total amount purchased on the receipt.

Do I get one chance to try the validation?

You will be given three (3) tries before you are locked out or are given a message stating that you must mail in original receipt, to the address provided in message.

Will I be told why a picture failed?

You will be given a reason in the return email why your receipt may not have been able to be read through the digital receipt verification.

How will receipts be validated?

A system will capture and digitize your receipt to validate that you have purchased participating Starbucks® and Perrier® products towards the purchase threshold.

How long is the turn around to get the 'success' or 'failed' message?

Processing times vary and are dependent on mobile device connectivity, internet speeds and other factors. Typical processing times is usually within 24 hours. There are instances when processing times will be longer or quicker.

Redemption Questions:

How do I redeem the reward?

Once you receive a promotional code by submitting qualified receipts, visit fizzandflavor.com/redeem and follow all on-screen prompts and instructions to enter and submit your code and any other required information to receive the reward redeemable towards 1 month of Walmart +.

The Walmart + Reward can be redeemed for 1 free month of Walmart + (up to \$12.99 value) by following these steps

1. Visit <https://www.walmart.com/grocery/plus/signup>
2. Provide your address and select Monthly Plan
3. Select "Add Card" and "Credit or debit card +" under Payment Information
4. Refer to your Walmart + Reward and enter "Name on Card", "Card Number", "Expiration and Security Code." Select "Save card."

Reward Details

The Walmart + Reward can only be redeemed for 1 month of Walmart + membership. When this 1-month period expires you must provide a different payment mechanism to continue the Walmart + membership. This payment mechanism to continue Walmart + will not be provided by the **Nestle USA Walmart + Rewards Promotion**

The Walmart + Reward Redemption Process can be utilized by existing Walmart + monthly subscribers. The Walmart + Reward may NOT be used by existing annual Walmart + subscribers whose annual plans do NOT expire before the Reward Expiration Date.